

If you are unhappy with your grade you may wish to pursue an enquiry about results. Once results are released the exam series enters the final stage of the exam cycle, known as post-results. This is the time awarding bodies make post-results services (PRS) available. See below the list of GCSE Post-Results Services available:

Post-Results Services Available			Fees*			
Post-Results Service	Details of the service	AQA	EDEXCEL	OCR	WJEC	
Enquiries about Results	Service 1: Clerical check	This is a re-check of all clerical procedures leading to the issue of a result. This service will include the following checks: • that all parts of the script have been marked; • the totalling of marks; • the recording of marks.	£8.15	£11.24	£17.12	£11.14
	Service 1a: Clerical check with copy of checked script	This is a re-check of all clerical procedures leading to the issue of a result. A copy of the script will also be returned with the outcome.	£22.69	£22.48	£29.02	£21.27
	Service 2: Review of marking	This is a post-results review of the original marking to ensure that the agreed mark scheme has been applied correctly. It is not a re-marking of the candidate's script...This service will include: • the clerical re-checks detailed in Service 1; • a review of marking as described above.	£38.03	£36.36	£47.60	£36.46
	Service 2a: Review of marking with copy of reviewed script	This is a post-results review of the original marking to ensure that the agreed mark scheme has been applied correctly. A copy of the script will also be returned with the outcome.	£52.16	£47.60	£59.50	£47.60
Access to Scripts	ATS (Access to Script): Original script	This is a non-priority service enabling centres to request scripts to support teaching and learning. Once this has been requested there will be no opportunity to request a clerical check or review of marking of this script.	£11.44	£0.00 <i>Contact Exam Officer</i>	£11.49	£11.14
	PRIORITY ATS (Access to Script): Priority photocopy of original script	This is a priority service that ensures copies of scripts are returned to the centre in sufficient time to allow decisions to be made whether a non-priority review of marking should be applied for.	£14.53	£0.00 <i>Contact Exam Officer</i>	£11.90	£11.14

*Fees are per exam paper, not per subject.

There are three possible outcomes to an enquiry about result;

- The original mark is confirmed as correct so there is no change to the grade
- The original mark is raised, so the final grade may be higher than the original grade awarded
- The original mark is lowered, so the final grade may be lower than the original grade awarded.

Every year a number of students have papers checked/reviewed which result in their grade being lowered. We recommend that only students who are very close to a higher grade boundary request an enquiry about result.

Winstanley College

GCSE Post-Results Services

Deadlines

ATS Priority Copy of Script	23 rd August	Copy received no later than 6 th September
Service 1 & 2	20 th September	Outcome usually received within 20 days
ATS Copy of Script	27 th September	Copy received after 21 st Sep and no later than 14 th Nov

PLEASE NOTE: Any requests received after the above dates cannot be guaranteed to reach the relevant examination boards in time.

Paying for a Post-Result Service

Payment can be made via the Parent Pay Post-Results Services link on our website. <http://www.winstanley.ac.uk/>
Access the parent portal by selecting Parents Site which is located at the top of the homepage. Select the Exams heading, the link is located on the Post Result Services tab.

If you require the EDEXCEL Access to script service (£0.00) please email the Examinations Officer to request this. lauren.mawdsley@winstanley.ac.uk

Refunds

Refunds will be given for any enquiries about results that lead to a grade change. Any refunds due will be processed via parent pay after the end of the post-results services window.

If you have any questions about post-results services or about an order that you have made please contact the college as soon as possible and ask to speak to a member of the exams team.

Re-sits

If you would like to re-sit an examination in summer 2019 payments must also be submitted via parent pay. However, this service will not be available until the beginning of December.